



CONNECT | ENRICH | TRANSFORM

Group Reservation Deposit Policy

Groups making a reservation with a total estimated cost of \$5,000.00 or more are subject to paying a non-refundable deposit of 30% of their original reservation request total. Groups will not be refunded any of the deposit for cancellation or changes in the number of people.

The deposit requirement can be waived or refunded at the discretion of the Executive Director for extenuating circumstances (e.g. emergencies, storm events, marine center closure).

Education Group Number Reduction or Addition Policy

Fees for education group visits are locked-in 10 business days before a group's arrival date.

Groups that do not notify LUMCON about reductions in the number of people attending within 10 business days before their scheduled arrival date will be billed for the number of meals, rooms, and educators originally requested/required.

Groups that do not notify LUMCON about the addition to the number of people within 10 business days before their scheduled arrival date will be charged fees for the additional meals, beds, or educators that are required and available. In addition, a penalty fee of 10% will be added to your bill.

The Associate Director of Education & Outreach must approve all changes to education group numbers.

Request for Changes to Reservation Dates

Changes to reservation dates can be requested up to 10 business days before the originally requested dates, but there is no guarantee of being able to reschedule.

Education groups can only change reservation dates with permission from the Associate Director of Education & Outreach. Changes in dates will only be approved if dates are available for rescheduling.